



MASAF POLİKARBON PLASTİK SANAYİ TİCARET A.Ş.

POLYCARBONATE SHEET WARRANTY CERTIFICATE

Exporter Company Information:

	Company Name: MASAF POLİKARBON PLASTİK SANAYİ TİCARET A.Ş.
	Address: BÜĞDÜZ MAH. ENVER PAŞA CAD. NO:9/A AKYURT ANKARA
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WARRANTY TERMS AND CONDITIONS

General Conditions:

This warranty applies only to polycarbonate sheets that have not been **bent** or **subjected to any surface treatments**. If a customer orders products **without UV protection** or with **UV thickness lower than the standard**, this warranty **will be considered invalid**.

Warranty Period:

This limited warranty is valid for **10 years** from the date the product is invoiced to the customer.

Warranty Coverage:

The warranty covers **yellowing**, **light transmission loss**, and **hail resistance** of Masaf Polycarbonate wall sheets under the following conditions:

✓ Requirements:

1. Sheets must be **properly stored, handled, processed, installed, and maintained**. Sheets exposed to sunlight **without protective foil** are not covered by the warranty.
2. Sheets must be **free from scratches, wear, and cracks**.
3. Sheets must **not be exposed to unsuitable chemicals, adhesives, or sealants**.
4. **Prolonged exposure to extreme temperatures** should be avoided.
5. The **UV-protected side must be installed facing the sun**.
6. Damages caused by **chemical exposure, acidic substances, improper installation, third-party damages, or environmental factors** are not covered by this warranty.

Warranty Application:

If the validity of a complaint is confirmed, material replacement will be carried out according to the table below. The replacement sheets will be delivered as **factory shipments from Masaf Polycarbonate**.

Elapsed Time from Invoice Date	Percentage of Material to be Replaced
0 - 5 years	100% (Full Replacement)
5 - 7 years	50%
7 - 10 years	10%

Important Notes:

- No hail damage warranty is provided for sheets with a thickness below 8 mm.
- All warranty claims must be made through the **original invoice and a Masaf Polycarbonate sales representative**.
- Masaf Polycarbonate **reserves the right to conduct necessary tests** to investigate and verify reported defects.
- Removal and reinstallation costs are not covered** by our company.
- Masaf Polycarbonate **shall not be held liable for direct or indirect damages**.

Legal Disputes:

Any legal disputes regarding this warranty shall be subject to the jurisdiction of [Company's registered commercial court].

Dear Customer,

We are pleased to provide you with the **warranty certificate for your Masaf Polycarbonate sheets**. Our products are **manufactured to high-quality standards, ensuring durability and long-lasting performance**.

If you have any questions or require further assistance, please do not hesitate to contact us.

Best Regards,

MASAF POLİKARBON PLASTİK SANAYİ TİCARET A.Ş.

