

## MASAF PLAST POLYCARBONATE SHEET INTERNATIONAL WARRANTY CERTIFICATE

### Company Information:

MASAF POLIKARBON PLASTIK SANAYI TICARET A.S.  
Bugduz Mah. Enver Pasa Cad. No:9/A, Akyurt, Ankara, TURKEY  
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Website: [www.masafplast.com](http://www.masafplast.com)

### WARRANTY TERMS & CONDITIONS

#### Scope of Warranty:

This Limited Warranty applies exclusively to MASAF PLAST Polycarbonate Sheets & Panels produced under certified quality standards and compliant with multiple international standards and regulations.

#### Warranty Period:

10 (ten) years from the invoice date.

#### Coverage:

- Yellowing (discoloration)
- Loss of light transmission
- Hail impact resistance

#### Key Certifications & Standards:

- CE Marking (2001/95/EC Product Safety Directive)
- Factory Production Control - CPR 305/2011/EU (Certificate No: MSF-2025010113)
- EN 16153:2013+A1:2015 (Light-transmitting multiwall polycarbonate sheets)
- ISO 11963:2012 (Solid polycarbonate sheets for general and industrial use)
- EN 1090-1:2009+A1:2011 (Structural Components FPC)
- EN 13501-1:2018 (Fire Classification: B-s1,d0)
- RoHS Compliance (Directive 2011/65/EU, 2015/863/EU, 2017/2102/EU)
- REACH Compliance (EC No 1907/2006)
- TSE Certification (National Turkish Standards)

#### Validity Conditions:

1. Sheets must be stored, transported, handled, installed, and maintained following MASAF PLAST technical guidelines.
2. The UV-protected side must always face sunlight.

3. Sheets should not be exposed to harmful chemicals, solvents, or unauthorized treatments.
4. No modifications are allowed without prior written consent.
5. Warranty becomes void for products ordered without standard UV protection or with modified specifications.
6. Storage without protective film prior to installation invalidates warranty.

### Exclusions:

- Incorrect installation or handling
- Mechanical damage during shipping or unloading
- Chemical or environmental contamination
- Acts of God (earthquakes, floods, etc.)
- Removal, labor, or consequential expenses

### Hail Impact Clause:

Hail resistance guarantee applies only to sheets with a minimum thickness of 8mm.

## WARRANTY COMPENSATION SCHEDULE

Elapsed Time from Invoice Date	Replacement Coverage
0 - 5 Years	100% Replacement
5 - 7 Years	50% Replacement
7 - 10 Years	10% Replacement

All claims must be submitted with original invoices and evaluated by MASAF PLAST technical inspection. Laboratory tests may be requested to validate the claim.

## FACTORY PRODUCTION CONTROL & CERTIFICATION

MASAF PLAST operates under a documented Factory Production Control (FPC) system audited regularly through internal inspections and independent third-party evaluations, ensuring consistent product performance across:

- Mechanical: impact, tensile, and flexural strength
- Thermal: heat resistance, thermal expansion
- Optical: light transmission, UV resistance
- Fire Safety: certified EN 13501-1 (B-s1,d0)
- Environmental: full RoHS & REACH compliance

## LEGAL JURISDICTION

All legal matters related to this warranty shall be subject to the jurisdiction of Ankara Commercial Courts, Turkey.

### Manufacturer Commitment:

MASAF PLAST remains committed to delivering high-quality, durable, and safe polycarbonate solutions fully compliant with international regulations for use in roofing, façades, industrial buildings, and architectural glazing systems worldwide.

For any further information, assistance, or claims, please contact our export department.

### Authorized Representative:

Ridvan Güler  
Export&İmport Manager  
MASAF POLİKARBON PLASTİK SANAYİ TICARET A.S.

SİGN&STAMP:

